



Positive Approach and Respectful Behaviours – Policy

SpringDale Neighbourhood Centre Inc. believes in approaching all situations in a positive and respectful manner to achieve a positive and respectful outcome for all concerned.

All members and participants are encouraged to be positive in all situations.

We believe that all members and participants are entitled to be treated with such care and consideration.

We will promote this positive approach in every interaction be it in person, on the phone, via email or in any written documentation or publications. This helps to support our Mission Statement “The SpringDale Neighbourhood Centre provides community strengthening services, to improve the quality of life, for residents of the North Bellarine.” Positive attitude promotes respect, respect promotes trust, trust promotes loyalty and loyalty promotes unity which will strengthen our community.

First impressions are very important. Many people have commented on the positive atmosphere, which is felt as you enter SpringDale. It is important that we continue to strive for this to be the norm at SpringDale, on each and every occasion, and that we model this behaviour for the rest of the community.

This Policy also relates to the following policies

- Code of Ethics Policy
- Equity and Access Policy
- Privacy Policy